BIBLIOGRAPHY

This is a list of resources that provides information about diversity-competence and related issues. The diversity-competence resources have been selected from a number of key documents in the form of reports, research studies, internet data sources, books and articles that address the questions of diversity-competence at the national and international levels. This document is organized under the following headings:

- ☑ Concepts of Diversity

- ☑ Information on Diversity-Competence

- ☑ Demographic, Ethnic Media and Market Statistics

- ☑ Legal Factors Related to Diversity-Competence

- ☑ Training/Programs

- ☑ Policy and Implementation Related Resources

- ☑ Data Collection Instruments/Tools

- ☑ Periodicals, Journals, and Newsletters

☑   CONCEPTS OF DIVERSITY

Why is Cultural Diversity Important?
http://www.oit.edu/faculty/stecj/Chapter%203/chap03/sld011.htm

What is "Biodiversity?" How is Diversity Measured? What is Its Importance?
http://www.colorado.edu/epob/epob3140bowman/3140-20.html

Cultural Diversity in Biodiversity
http://www.nottingham.ac.uk/~ajxsm1/issue2/gibson.pdf

Biodiversity and Cultural Diversity
http://portal.unesco.org/culture/en/
ev.php@URL_ID=14369&URL_DO=DO_TOPIC&URL_SECTION=201.html

Cultural Diversity and Religious Studies
http://www.clas.ufl.edu/users/gthursby/rel/diverse.htm

Cultural Diversity Essential for Sustainable Development
http://portal.unesco.org/culture/en/
ev.php@URL_ID=12626&URL_DO=DO_TOPIC&URL_SECTION=201.html

Recent International Initiatives on Cultural Diversity
http://206.191.7.19/w-group/wg-cdg/init_e.pdf

Swimme, B., & Thomas, B. (1992). The Universe Story. San Francisco: Harper San Francisco

☑ INFORMATION ON DIVERSITY-COMPETENCE

<u>Canadian</u>

Centre for Addiction & Mental Health (CAMH)
http://www.camh.net/research/research_culture_community.html

Cultures Canada
http://www.culturescanada.ca/bookstore/

Diversity@Work - A Canadian resource
http://www.diversityatwork.com/

Diversity World - Canada and the US
http://www.diversityworld.com/

Equal Opportunity - Communication policy and guidelines
http://www.cityregina.com/services/equalopp/index.shtml

Exploring Diversity in Ontario NGOs
http://www.ocic.on.ca/d-links.htm

Government of Ontario - Gateway to diversity
http://www.equalopportunity.on.ca/

Government of Ontario - Paths to Equal Opportunity
http://www.equalopportunity.on.ca/eng_g/

HRDC - Workplace equity
http://info.load-otea.hrdc-drhc.gc.ca/~weedis/

Ministry of Children and Family Development (BC) - Cultural Competency
http://www.mcf.gov.bc.ca/publications/cultural_competency/contents_1.htm

Organizations specifically deal with matters of special interest groups in relation to career planning and employment.
http://www.phdtrain.com/IWIN/special_interest_e.htm

<u>International</u>

Annotated Bibliographies (Diversity- Competence)
http://web.syr.edu/~thechp/multan.htm

Best Practices in Achieving Workforce Diversity
Contents: Full-text of a benchmarking study from the U.S. Department of Commerce and Vice President Al Gore's National Partnership for Reinventing Government.
http://govinfo.library.unt.edu/npr/initiati/benchmk/workforce-diversity.pdf

Census Bureau Minority Links
http://www.census.gov/pubinfo/www/hotlinks.html

Center for Multilingual Multicultural Research (University of Southern California)
http://www.usc.edu/dept/education/CMMR/cmmrhomepage.html

Centre for Evidence in Ethnicity, Health and Diversity (CEEHD)
http://users.wbs.ac.uk/group/ceehd/

Centre for Research in Ethnic Relations
http://www.warwick.ac.uk/fac/soc/CRER_RC/index.html

Cultural Competency Curriculum Modules
http://www.air.org/cccm/

Cultural Competency Index
http://www.haa.omhrc.gov/HAASidebar/cultural.htm

Cultural Competency in Medicine
http://www.amsa.org/programs/gpit/cultural.cfm

Cultural Competency Resources
http://www.nmaetc.org/cultural/cultural.asp

Cultural Diversity and Economic Development: A Cross-National Study of 98 Countries, 1960-1985
http://ideas.repec.org/a/ucp/ecdecc/v46y1997i1p61-77.html

Cultural Diversity and Health Care
http://www2.kcma.edu/library2/guides/culture.html

Cultural/Multicultural Diversity & Medicine
http://www.trocaire.edu/library/culturaldiversitypathfinder.htm

Diversity Central
http://www.diversitycentral.com

Diversity Database (University of Maryland)
http://www.inform.umd.edu/EdRes/Topic/Diversity/

Diversity Inc. – Diversity News
http://www.DiversityInc.com

Diversity Search
http://www.diversitysearch.com

Diversity Standards
http://www.diversitystandard.com/

Diversity Web
http://www.diversityweb.org

Electronic Resources on Diversity (Santa Clara University)
http://www.scu.edu/SCU/Programs/Diversity/esources.html

Global Resource Center for Business Ethics
http://www.bsr.org/resourcecenter/

Government of Australia - Values, conduct & diversity
http://www.psmpc.gov.au/dvconline.htm

INCORE - Global Center for Conflict Resolution
http://www.incore.ulst.ac.uk/

Information on Cultural Diversity
http://cecp.air.org/cultural/Q_moreinfo.htm

Knowledge Exchange Network
http://www.mentalhealth.org/default.asp

Multicultural Paths
http://curry.edschool.virginia.edu/go/multicultural/sites1.html

Native Web
http://www.nativeweb.org/

Northern Illinois University: Diversity Related Links
http://www.ceet.niu.edu/faculty/murali/diverse.htm

Race Relations Institute (Fisk University)
http://www.fisk.edu/index.asp?cat=24

Society for Human Resource Management-Workplace Diversity Initiative
http://www.shrm.org/diversity/

Standards: International Cultural Studies
http://www.colorado.edu/journals/standards/

The Affirmative Action and Diversity Project: A Web Page for Research
http://aad.english.ucsb.edu/

The Multicultural Advantage
Contents: An online community for people of color with extensive links to information resources for career and recruitment, healthy living, family unity, life long learning and more.
http://www.tmaonline.net/

The Society for Intercultural Education, Training and Research-International (SIETAR), SIETAR USA
http://www.sietarusa.org/index.html

WorkplaceDiversity.com
http://www.workplacediversity.com

☑ DEMOGRAPHIC, ETHNIC MEDIA AND MARKET STATISTICS

Carriage of Ethnic Services and Service to Ethnic Communities in Large, Medium and Small
Markets
http://www.crtc.gc.ca/eng/publications/reports/ethnic2003.htm#2.1

Statistical Profile of Canadian Communities
Contents: Data on socio-economic and demographic for many communities in Canada, 1996 &
2001
http://ww2.statcan.ca/english/profil/

☑   LEGAL FACTORS RELATED TO DIVERSITY-COMPETENCE

<u>Canadian</u>

A Guide to the Canadian Human Rights Act
http://www.chrc-ccdp.ca/publications/chra_guide_lcdp.asp?l=e

Canadian Charter of Rights and Freedoms
http://laws.justice.gc.ca/en/charter/

Canadian Coalition for the Rights of Children
Contents: 2003 Update to Canada's report to the UN Committee for the Rights of Children
http://www.crin.org/docs/resources/treaties/crc.34/
canada_coalitionupdate_ngo_report.doc

Canada's International Human Rights Policy
http://www.dfait-maeci.gc.ca/foreign_policy/human-rights/hr1-rights-en.asp

Canadian Immigrant & Refugee Protection Act
http://www.cic.gc.ca/english/irpa/

Canadian Multiculturalism Act
http://www.solon.org/Statutes/Canada/English/C/CMA.html

Canada's Reports on UN Human Rights Treaties and Related Official Documents
http://www.pch.gc.ca/progs/pdp-hrp/docs/index_e.cfm

Canada and the United Nations
http://www.un.int/canada/canadaandun.html

Human Rights Committee Ontario Human Rights Code
http://www.osstf.on.ca/www/hrc/hrcodes.html

<u>International/United Nations</u>

A Summary of United Nations Agreements on Human Right
http://www.hrweb.org/legal/undocs.html

General Conference Adopts Universal Declaration on Cultural Diversity
http://www.unesco.org/bpi/eng/unescopress/2001/01-120e.shtml

UN Convention about Children's Rights
http://www.pds.org.yu/konvencijae.htm

UN Convention on the Elimination of all forms of Discrimination Against Women
http://www.womenandequalityunit.gov.uk/eu_int/CEDAW5_annexes.doc

Universal Declaration of Human Rights
http://www.unhchr.ch/udhr/lang/eng.htm

UNESCO Executive Board Considers Recommendation on Developing a Legally-Binding
Convention on Cultural Diversity
http://www.incd.net/docs/Newsletter29E.htm

UNESCO Universal Declaration on Cultural Diversity
http://unesdoc.unesco.org/images/0012/001271/127161e.pdf#page=9

☑ TRAINING PROGRAMS

<u>Canadian</u>

Centre for Cultural Management at the University of Waterloo is offering an online professional development opportunity for managers in cultural organizations.
http://ccm.uwaterloo.ca

Cultural Competence Training (Multicultural Association of Nova Scotia)
http://www.culturalcompetence.org/

Diversity Training at McMaster University
http://www.mcmaster.ca/

<u>International</u>

Diversity training, issues and strategies in organizations
http://www.paragonmanagement.com/diversity_training.htm

Education Center for Texas Health Steps Cultural Competency Web Based Long Distance Learning Program.
http://thsteps.org/welcome_index.htm

National Center for Cultural Competence http://www.georgetown.edu/research/gucdc/nccc/nccc9.html

Regents Online Degree Programs (Cultural Diversity, 3 Credit Hours)
http://www.tn.regentsdegrees.org/courses/syllabi/sw3200.htm

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Centre for Addiction and Mental Health. (2000). Diversity Plan. Toronto, ON: Author.

City of Toronto Task Force on Community Access and Equity. (2000). Diversity Our Strength Access and Equity Our Goals. Toronto, ON: Author.

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Halton-Peel District Health Council. (1999). The Halton-Peel Addiction Treatment Plan for Integrated Services. Mississauga, ON: Author.

Ontario Substance Abuse Bureau. (1999). Setting the Course: A Framework for Integrating Addiction Treatment Services in Ontario. Toronto, ON: Queen's Printer for Ontario.

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Sue, D. W., & Sue, D. (1999). Counseling the Culturally Different: Theory and Practice (Third Edition). New York: John Wiley & Sons, Inc.

Torjman, S. (2001). Reclaiming Our Humanity. Ottawa, ON: Caledon Institute of Social Policy.

United Way of Greater Toronto. (1991, December). Action Access Diversity: A Guide to Multicultural/Anti-racist Organizational Change for Social Service Agencies. Toronto, ON: Author.

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Centre for Addiction and Mental Health. (2000). Diversity Plan. Toronto, ON: Author.

Halton Region Health Department. (April, 2002). Equal Access Initiative - Anonymous Staff Survey. Oakville, ON: Author.

Halton Region Health Department. (October, 2000). Community Access Survey. Oakville, ON: Author

Kafele, P. (April, 2002). *Inclusivity: Assessing Your Organization*. Culture in Organizational Behaviour and Development, Module 6. Toronto, ON: Centre for Addiction Mental Health.

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William Osler Health Centre. (2002). Multicultural Assessment Questionnaire. Brampton, ON: Author.

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U.S. Department of Health and Human Services. (1994). A Guide to Enhancing the Cultural Competence of Runaway and Homeless Youth Programs [On-line]. Available: http:// www.ncfy.com/pubs/culguide.htm.

U.S. Department of Health and Human Services. (2000). A Practical Guide for Implementing the Recommended National Standards for Culturally and Linguistically Appropriate Services in Health Care [On-line]. Available: http://www.omhrc.gov/clas/guideintro.htm.

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☑ PERIODICALS, JOURNALS, AND NEWSLETTERS

Cultural Diversity and Ethnic Minority Psychology (Formerly Cultural Diversity and Mental Health)
   http://www.apa.org/journals/cdp.html

Cultural Diversity Hotwire
   www.diversityhotwire.com

Diversity Inc. - Diversity news magazine
   http://www.diversityinc.com/

International Journal on Multicultural Societies
   http://portal.unesco.org/shs/en/
   ev.php@URL_ID=2547&URL_DO=DO_TOPIC&URL_SECTION=201.html

Journal of Cultural Diversity
   http://www.tuckerpub.com/journal_of_cultural_diversity.htm

Journal of Ethnic and Cultural Diversity in Social Work
   http://www.haworthpressinc.com/web/ECDSW/

Multi-Cultural Review
   http://www.mcreview.com/

Profiles in Diversity Journal
   http://www.diversityjournal.com/

The Cultural Competence Exchange
   http://clas.uiuc.edu/special/newsletters/culturalcomp.html

The Diversity Factor
   http://www.eyca.com/diversityfactor/

The Magazine Rack - Diversity news magazine
   http://www.equalopportunity.on.ca/enggraf/resource/magrack.html

The Network Newsletter
   http://www.ilr.cornell.edu/extension/wdn/pubs.html