Building Community Together



2005-2006 Annual Report



History...

Throughout our history, the role of Community Development Halton and Volunteer Halton has been to strengthen communities by building a strong civic society, a requirement of social development that creates equity and opportunity at the community level.

Social Planning

Community Development Halton is a social planning council. Councils have played an integral role in the development of the service delivery system in Halton since the early 1970s.

With support of local United Ways and municipalities, Councils were established to fill an independent planning role in the identification of community needs and the development of organizations and services to meet those needs.

In 1984 the local councils in Burlington, Oakville and North Halton amalgamated to form the Halton Social Planning Council. This gave a broader planning framework with greater emphasis on community development, applied research, policy analysis and planning and coordination of services.

The Social Planning Council increasingly assumed the role of "public reporter", a social witness documenting changes in the quality of community life.

"Charity is a matter of personal attribute, justice a matter of public policy. Never can the first be a substitute for the second."

Reverend William Sloan Coffin

Volunteer Halton

Volunteer Centres were established by the Social Planning Councils in Burlington and Oakville by the mid 1970s. Their primary focus was promotion of volunteerism and the recruitment and referral of individuals wanting to contribute to the development of their community.

The Volunteer Centre in North Halton, established in the late 1970s, focused on promoting volunteer opportunities and providing training and management support to local service providers. During the 1980s the Volunteer Centre expanded its services to provide management consultation and training to agencies.

In the 1990s the Volunteer Centre created programs to further volunteerism in population groups such as seniors and youth and pioneered the development of corporate volunteerism.

Volunteer Halton now serves all of Halton Region from the main office in Burlington and is an advocate and catalyst for volunteerism, providing leadership and support for volunteer efforts and operating as a centre for volunteer information and training. Volunteer Halton is a program of Community Development Halton.

Community Development Halton Today

We continue to evolve with changing times. In 2003 the Social Planning Council and Volunteer Halton adopted a new name and a new logo.

As of March 25, 2004 the office moved to 860 Harrington Court after over 20 years at our Brant Street address.

Community Development Halton is an intermediary organization that helps improve the effectiveness of the sector and facilitates the development of its capacities through research, needs identification, education and training.

We make the road, others make the journey Victor Hugo

Celebrating Outcomes...

Community Development Halton is committed to social development as a desired state of community well being and social change as a continual process toward achieving and sustaining social development for all members of the community.

Some of the programs offered throughout Halton today and that form our social infrastructure create the capacity to care for Halton residents are the result of research, planning, community development and advocacy work of Community Development Halton:

- Affordable Housing Halton
- Burlington Family Resource Centre
- First Base Before and After School Care
- Food For Thought School Nutrition Programs
- Halton Anti-Poverty Coalition
- Halton Multicultural Council
- Halton Non-Profit Housing Corporation
- Halton Women's Place (Burlington)
- Information Oakville
- Milton Community and Information Services
- North Halton Literacy Council

- S.E.N.A.C.A.
- Seniors' Help Line
- United Ways of Milton and Halton Hills
- Youth Employment Services throughout the Region

"We who live in fortunate lands where we have inherited good things, are prone to accept good things, are prone to accept freedom, the most important of these good things, with an indifference which is the greatest threat to its continuance."

Lester B. Pearson

Community Dispatches

- Inclusive Cities Canada-Burlington: Community Voices, Perspectives And Priorities Part 1. Executive Summary (May 2005)
- Inclusive Cities Canada-Burlington: Community Voices, Perspectives and Priorities. Part 2. Recommendations (May 2005)
- Recognizing The Economic Contributions of the Nonprofit and Voluntary Sector (January 2006)
- Greater Than the Sum of Our Parts: Community Conversations on Building Sector Awareness (March 2006)
- Human Service Sector Labour Force Profile (March 2006)
- Chairman's Roundtable on the Nonprofit and Voluntary Sector: Part 1 (Mar. 2006)

The following is a partial list of the reports that Community Development Halton has produced in an effort to provide important information for community decision-making, planning and action:

- Halton Nonprofit & Voluntary Sector Labour Force Study:
 - *Working Paper No.1: Positioning the Nonprofit & Voluntary Sector: An Economic Contribution to Prosperity. (Feb 2006)
 - *Working Paper No. 2: Halton Human Services Sector Labour Force Profile. (March 2006)
- Social Profile of Burlington (January 2006)
- Social Profile of Oakville: An Overview (September 2005)
- Inclusive Cities Canada Burlington: Community Voices, Perspectives and Priorities - March 2005

Community Development...

Volunteer Halton

Volunteer Halton continues to support over 100 community agencies in the Halton Region in the areas of:

- Education and Training
- Management and Program Consultations
- Promotion of the Voluntary Sector
- Technology and Volunteerism
- Recruitment and Maintenance

National Volunteer Week

Volunteers Grow Community was the theme for the 2005 National Volunteer Week celebrations. Volunteer Halton and the Halton National Volunteer Week Committee in response to agency requests once again celebrated "Cheers to Volunteers" where seven volunteers representing seven agencies in Halton were honoured on Cogeco TV throughout the week of April 17-23. Volunteer Halton thanks the four community newspapers for their support and recognition of volunteers during National Volunteer Week. Receptions for agency managers were held in March in Burlington and Milton for networking and dialogue exchange.

Education and Training

Put the WOW Back into Volunteering a day with Rick Lynch presenting workshops on volunteer Recruitment & Retention and Involving Professionals as Volunteers on April 7 with over 75 people in attendance. Volunteer Halton continues to strive to support the education and training needs of organizations by hosting workshops on the current issues facing the voluntary sector.

Diversity-Competent Organizations

The idea of bi-monthly breakfasts grew out of the project *Developing the Diversity Competent Organization*. In partnership with Halton Multicultural Council seven breakfasts have been held and more are planned for the 2006-07 year. The series included site visits to the Halton Gudwara, as well as workshops on *Laying the Ground Work for Diversity, Policy Development, How to Use Interpreters Effectively* and *Valuing Diversity*

Halton 211

211 is a highly visible, easily recalled number. The 211 Information and Referral number will include information on community, social, health and government services. The reality of a 211 service continues to move forward and is expected to be in place within the year.

Pandemic Influenza Preparedness

On March 8 a workshop was held in collaboration with the Region of Halton and over 90 representatives of the nonprofit and voluntary sector attended. The workshop emphasized preparation for a pandemic influenza. It focused on the scientific information available and the threat to individuals, families, the economy and society.

Youth Resource Centre Working Group

Youth Resource Centres are an outcome of Halton Region's Truth About Youth. Volunteer Halton participated in the working group that continues to strengthen existing youth centres as well as assisting emerging centres.

Voluntary Sector Awareness

CDH convened community conversations in Georgetown and Burlington in November 2005 to generate dialogue and solicit feedback from a broad range of charities and nonprofits about a public awareness campaign to enhance a greater understanding of the role and contributions of the sector. The final report on building community awareness of the social sector can be found at www.imaginecanada.ca.

We ourselves must be full of life if we are going to make life fuller for others.

David Sawyer



Promoting Volunteerism...

"We have to improve life, not just for those who have the most skills and those who know how to manipulate the system. But also for and with those who often have so much to give, but never get the opportunity"

Dorothy Height

Volunteer Centre Activities

- Volunteer Opportunities On-Line

 The database hosts volunteer opportunities for over 100 organizations. Over 700 opportunities are available requiring 12,000 volunteers across all of Halton Region. To volunteer visit us at www.volunteerhalton.ca
- Volunteer recruitment and referrals through promotion, weekly newspaper ads and presentations
- Workshops and consultations on volunteerism
- Support volunteerism through policy analysis, educational workshops and consultation
- Designated training centre for volunteer screening and volunteer management
- Promoting youth volunteerism



VOLUNITERS OR OW COMMONITY

Volunteers Grow Community www.volunteerhalton.ca

- Interviewing of potential volunteers by volunteer advisors to match volunteers with agencies in Halton
- Volunteer education through Volunteer Week supplements in four community newspapers and cable programs
- National Volunteer Week promotion
- Member of Halton Association of Coordinators of Volunteer Services (HACVS)
- Regional Representative Ontario Volunteer Centre Network (OVCN)
- Founding member and Board Member of the Community Information Online Consortium (CIOC)
- Member of Professional Administrators of Volunteer Resources – Ontario (PAVR-O)
- Member of Volunteer Canada

Social Research &

Policy Analysis...

2001 Census Consortium

In the fall of 2003, the Social Planning Network of Ontario, under the leadership of CDH, formed a consortium of 15 social planning organizations in Ontario to acquire 2001 census data and Geographical Information Systems (GIS) software. A training coordinator (Richard Lau) was hired in 2004. Training sessions and resource materials were delivered to increase partner understanding and knowledge of numeric and geographic analysis. These resource materials form a tool kit. Many of the partners are developing and producing maps in support of their research and studies. Locally, data has been used extensively for mapping and for Social Profiles of Burlington and Oakville as well as working with community agencies to better understand their communities.

Community Data Strategy

CDH has been involved in a number of activities that provide the framework for better access to important data for community decision making and planning.

Halton Research Partnership (HARP) was formed with the Regional Municipality of Halton. This partnership has come into existence in order to enhance the access of both organizations to social, health, economic and environmental data

sets, to share research expertise and to increase the capacity of both organizations to undertake social and related research.

One activity that has grown out of HARP is the **Urban Poverty Project**. This is a set of data derived from the 2001 Census that provides our community with detailed information about low income in Halton. The Urban Poverty Project is part of a national project headed by the Canadian Council on Social Development to carry out two primary activities. One is to provide relevant, local-level poverty data to be used by the project partners. The other activity is to search for underlying factors in poverty among Canadian communities.

Social Profiles

CDH produced a *Social Profile of Burlington* in conjunction with the City of Burlington. This document contains data and maps pertaining to population, family, immigration, language, education, labour force, income and housing.

Mapping: Spatial Expression of Community

As part of the learning and skills developed through the 2001 Census Consortium project, CDH has been providing Census data and maps to community agencies. CDH staff is further developing their skills to provide analysis of agency data as part of this service.

Inclusive Cities Canada

Burlington is one of five Canadian communities along with Vancouver/North Vancouver, Edmonton, Toronto and St John N.B.,

participating in this initiative. Its purpose is to strengthen the capacities of cities to create and sustain inclusive communities for the mutual benefit of all people. The local civic panel formed in Burlington guided the research and developed recommendations, necessary stepping-stones to building an inclusive Burlington. The report, *Inclusive Cities Canada: Burlington; Community* Voices, Perspectives and Priorities, along with reports from other cities was launched in the spring of 2005. In December 2005 individuals gathered in Ottawa at a National Symposium, Building a New Canada: Meeting the Civic Challenges of Social Inclusion. representatives discussed and debated the four major challenges emerging from the cross-Canada findings of this innovative initiative. They are: i) make local democracy work, ii) affirm urban diversity, iii) reduce disparities in living conditions, and iv) invest in social infrastructure.

Chairman's Roundtable on the Nonprofit & Voluntary Sector

CDH is actively participating in the Roundtable which has been taking a meaningful look at the nonprofit and voluntary sector. A comprehensive review, culminating in the fall of 2006, will encompass three broad areas: i) the funding system and structure that exists in Halton, ii) the importance and impact of the nonprofit and voluntary sector to the Halton economy and quality of life, and iii) the necessary components and status of the agency infrastructure necessary to support the nonprofit and voluntary sector such as staff development, volunteer coordination and training, board governance and operation, visioning and planning.

Social Research & Policy Analysis...

(continued)

Chairman's Roundtable on the Nonprofit & Voluntary Sector:

(continued)

The Roundtable is meeting with community in June 2006 to share their recommendations and to seek input into the development of a community action plan to implement the recommendations.

Halton Nonprofit and Voluntary Sector Labour Force Study

Human service organizations are essential to individual and community well being. They represent the social infrastructure necessary in building inclusive communities. The purpose of this study is to understand better the challenges facing the present paid and nonpaid workers in this sector and to look into the future to assess the emerging human resource needs of this vital sector. Specifically, this study will: i) develop a profile of the human services nonprofit and voluntary sector workforce, ii) position the voluntary sector as a viable economic sector in the community, iii) identify labour force needs, anticipated shortages and changes in the workforce, iv) identify issues and challenges faced by the nonprofit and voluntary sector, v) document

required skill sets and training needs for a vibrant sector, vi) determine the contribution of volunteers to this sector, and vii) document optimal strategies and best practices for recruiting, hiring and retaining volunteers and employees. The study informs the Chairman's Roundtable on the Nonprofit and Voluntary Sector. A series of documents flowing from this study can be found on CDH's website: www.cdhalton.ca

Burlington Youth Study: Nothin' About Me Without Me

This participatory action research with youth in Burlington represents a continuation of the youth sounding conducted for the Burlington Inclusive Cities project. Twenty-four young people met to discuss and share their experiences of living in Burlington. The purpose is to develop engagement strategies to improve the social inclusion of young people in Burlington.

Youth Community Development:

- Partner with Halton Organization for Pride and Education (HOPE). This year CDH became active partners with HOPE and actively contribute to their Educating the Educators project where students educate teachers in the Halton District School Board about homophobia in their schools.
- Speak Up! Conference. In March 2006 Approximately 40 youth attended training about bullying and oppression.

AIDS Action Halton

A community consultation found that Halton Region Health Unit is ranked midway of 37 in respect to the cumulative rate of HIV & AIDS incidence. The findings found that Halton Region has several barriers to HIV/AIDS care and support. On April 6, 2006 community members attended a workshop about AIDS in Halton Region. AIDS Action Halton continues to advocate for people infected/affected with AIDS in Halton in order to improve services.

Child Poverty Report Card

The 2005 Report Card on Child Poverty in Halton gives an overview of poverty and disparity in Halton. It was released in the spring of 2005 in conjunction with the national report card prepared by our national partner Campaign 2000.

Kids and Community Project

Funded by Social Development Canada, this three year project has funds flowing through CDH to five social planning councils in Ontario to facilitate a process for increasing parents' capacity to support their children's learning and development. It will build community consensus on issues and actions to support families with young children. This initiative will promote a broader and deeper understanding of social and economic inclusion through analysis, education, advocacy and action.

In The

Community...

Broad-based Membership

Our 102 agency members are engaged in the full spectrum of human service activities:

- community and family services
- counselling and support services
- health promotion, disease prevention
- health care services, Home care
- senior services
- children and youth services
- food security
- housing
- cultural, recreational and faith organizations
- education and information
- human resources and youth leadership development
- violence prevention
- poverty alleviation

- women's issues
- advocacy for the disabled
- government services
- human rights groups
- environmental groups

Collaboration and Partnerships

- Affordable Housing Halton
- Burlington Local Service Delivery Committee
- Campaign 2000
- Canadian Caribbean Association of Halton
- Canadian Council on Social Development
- Centre for Skills Development & Training
- Chairman's Roundtable on the Nonprofit & Voluntary Sector
- City of Burlington
- City of Burlington Mayor's Symposium
- Community Social Planning Council of Toronto
- Halton Association of Coordinators of Volunteer Services
- Edmonton Social Planning Council
- Halton District School Board
- Halton Diversity Advisory Committee
- Halton Hills Cooperative Program Planning Committee
- Halton Housing Advisory Committee

- Halton Information Network (HALINET)
- Halton Information Providers
- Halton Multicultural Council
- Halton Violence Prevention Council
- Human Development Council of Saint John , NB
- National Anti-Poverty Organization
- North Halton Cultural Awareness Council
- Oakville and District Labour Council
- Regional Municipality of Halton
- Social Planning Network of Ontario (SPNO)
- Social Planning & Research Council of BC
- System-Linked Research Unit, McMaster University
- Truth About Youth (Region of Halton)
- Volunteer Canada

We thank our partners for their continued financial support:

Regional Municipality of Halton

United Way of Burlington and Greater Hamilton

United Way of Oakville

Special Project Funding Partners:

City of Burlington

Health Canada Healthy Community Fund

Department of Social Development Canada

Special Project Funding Partners (continued):

HRSDC (Service Canada)

Imagine Canada

Ontario Trillium Foundation

System Linked Research Unit, McMaster University

United Way Oakville

Volunteer Canada

Special Donations:

Burlington Post

Cogeco and Cogeco North Cable 14 Georgetown Independent &Free Press

Georgetown Market Place

Hamilton Spectator

Milton Canadian Champion

Milton Mall

Oakville Today and Oakville Beaver

President's Message...

"The 21st century will be the century of the human services sector organization. The more economy, money and information become global, the more community will matter and only the human services sector nonprofit organization performs in the community, exploits its opportunities, mobilizes its local resources, solves its problems The leadership, competence and management of the human services sector nonprofit organization will thus largely determine the values, the vision, the cohesion and performance of the 21st century."

Peter F. Drucker

One important responsibility for a Board of Directors is to ensure the organization's mission is appropriate and that all agency activities are contributing to the achievement of that mission.

I am pleased to report that the Board of Community Development Halton developed, adopted and commenced implementing a revised Strategic Plan during this past year in order to fulfill this responsibility.

In addition, the Board initiated a process to ensure that Community Development Halton has the most effective financial management structures and processes in place to promote accountability and sustainability. Although efforts such as these are in the background, they are the foundation upon which an agency like Community Development Halton can fulfill its mission.

As President of Community Development Halton, I have had the privilege of representing this agency as a member of the Regional Chairman's Roundtable on the Nonprofit and Voluntary Sector. This important initiative, concluding in the fall of 2006, will establish an action plan for the long term sustainability of this sector.

Community Development Halton continues to be supported and acknowledged for its contribution by the generous financial support from the United Way of Burlington and Greater Hamilton, the United Way of Oakville and the Regional Municipality of Halton. I thank them for this critical support.

As I leave the position of President and as a member of the Board of Community Development Halton, I want to sincerely thank the Board members for their contribution to this agency and their support to me in my role as President.

Finally the heart and soul of Community Development Halton remains the highly dedicated and professional staff. Joey Edwardh and her colleagues never fail to impress me with their skills and with their passion for what they do. It has been a true pleasure to have had this opportunity to be associated with them.

Dick Stewart

Future Strategic Areas

- Inclusive Cities and Communities
- Diversity
- Thematic mapping
- Youth Engagement
- Community Education
- Promoting Volunteerism
- Funding Matters
- Voluntary Sector Labour Force

EXECUTIVE DIRECTOR'S REPORT...

Each year at our Annual General Meeting, I tell the story of a busy year replete with much activity, of challenges and of opportunities. As I look back over this year, I continue to see a powerful thread running through our efforts and that is our constant endeavours to increase awareness of and advance the effectiveness of the nonprofit and voluntary sector.

CDH has been actively involved in the Regional Chairman's Roundtable on the Nonprofit and Voluntary Sector. We contribute our knowledge of the sector, our understanding of its role in community, our insights into the sector's powerful contribution to individual health and community well being and, of course, its influences on economic prosperity. We share our concerns with our Roundtable colleagues about the diminishing capacity of the sector to meet human needs. This results from the complex interaction of a series of factors: population growth and, simultaneously, its increasing diversity, a predominant project funding regime, human resource issues such as inadequate and non-competitive salaries, and the growing need to invest strategically in the volunteer base that allows the sector to provide much of its services.

Our journey of support to the social sector has led CDH to initiate the Halton Nonprofit and Voluntary Sector Labour Force Study. This is a comprehensive investigation that draws on the skills, knowledge and insights of the entire staff team. We are working hard to capture important understandings and 'learnings' about our sector's human resources that can be translated into the design of good policies and practices that will support and strengthen the sector's paid and nonpaid workers. The Halton agency community responded and we have a rich data set. Now our challenge is to analyze this information fully and report back to our community of agencies so that together we can make the changes necessary to strengthen our organizations in order to continue to make a social and economic contribution that builds equity and opportunity in community.

Volunteer Halton continues to support our community's greatest asset, our volunteers. Through the leadership of Volunteer Halton, partnerships with agencies across Halton have been built to support, nurture and train volunteers. Our on-line volunteer matching database is an important resource facilitating volunteer recruitment for the agency community.

Over the year, CDH has produced a series of publications profiling the social characteristics of Halton communities. The changes in population, families, seniors, immigrants, and visible minority groups from 1996 to 2001 are captured. CDH has pioneered with a new feature in these documents and that is thematic maps. The maps add a spatial dimension to the changing face of Halton. There has been a tremendous response to CDH's social profiles as they provide critical information on the people of Halton. They are essential planning documents that inform community decision making.

CDH continues to break new ground in building community through social inclusion. Inclusive Cities Canada and Inclusive Cities Burlington have explored with community residents the challenges of building social inclusion in local streets, in city neighbourhoods and in local municipalities. I continue to be amazed, yet excited, over how the idea of inclusion, of belonging, resonates with so many and has become a part of our language – the language of cities, the language of civic engagement, the language of caring for our neighbours, the language that addresses opportunities to eliminate structures that produce disparity. In fact, social inclusion is being adopted as a lens to frame work in neighbourhoods and communities with particular emphasis on four major challenges: i) to make local democracy work, ii) to affirm urban diversity, iii) to reduce disparities in living conditions, and iv) to invest in social infrastructure.

Good fortune has accompanied me as CDH's Executive Director. I have the support of an extraordinary Board of Directors. I have the trust of many throughout the Halton community. I have a superb staff, outstanding and capable in the many initiatives that CDH juggles simultaneously. Staff, albeit tired, still asks why equality, equity and social justice are beyond the horizon. They continue to question and explore why it is this way and look to change it.

Joey Edwardh

FINANCIAL REPORT...

Community Development Halton

(Incorporated without share capital)
Operating statement of revenue and expenditure for the year ended March 31, 2006

"The project funding model eats away at the sustainability of organizations. Programming is pared to the bone, important activities are dropped, and capital and infrastructure costs are deferred – all in an effort to make up for non-program costs that are not recognized in the rigid project budgets.

The ban on funding administrative or core organizational costs directly undermines the viability of programs.

Organizations are experiencing increasing difficulties in providing the infrastructure necessary for effective program delivery.

Funders – in many cases, governments- are increasingly slow in signing project contracts and organizations cannot bill for any costs related to the start-up or operation of their projects – sometimes for weeks after the start date – until the contract is formally signed.

As a consequence, only groups which have access to commercial credit or have substantial financial reserves can afford to take on these contracts."

Funding Matters: The Impact of Canada's New Funding Regime on Nonprofit and Voluntary Organizations.

	:	2005-2006	2004-05
		Actual	Actual
Revenue			
Grants			
United Way of Burlington -Hamilton	\$	78,023	70,621
United Way of Milton			1,304
United Way of Oakville		125,000	100,000
Regional Municipality of Halton		100,000	100,000
Project Revenue		887,199	735,003
Other Income		12,137	14,894
	\$	1,202,359	1,021,822
Expenditure			
Facility	\$	34,143	31,601
Travel, meetings & development		11,377	11,428
Promotion and publicity		1,316	1,931
Project expenses (Schedule)		760,152	619,973
Office and general		74,442	51,996
Equipment		7,457	7,967
Salaries and benefits		296,061	290,756
	\$	1,184,948	1,015,652
Excess of revenue over expenditures	\$	17,411	6,170
NET ASSETS , beginning of year	\$	(6,729)	(12,899)
NET ASSETS, end of year	\$	10,682	(6,729)

Henderson Partners LLP For a full copy of the financial report, contact the CDH office.

Board Members (April 2005– March 2006)

Abdul Chaudhry
Michael Cushing*
Trevor Hallett
Brad Holland
Les Horne*
Cindy Lunau
Jim McRae
Anwar Naqvi
Jeff Pym
Doug Simpson
Dick Stewart
Maureen Weinberger
Joan Winchell
Jim Wright

Project Consultants

Peter Clutterbuck (SEII/Labour Study) Richard Lau (GIS/Census Consortium) Glynis Maxwell (Inclusive Cities Canada)

Staff

Executive Director Joey Edwardh, Ph.D.

Bookkeeper

Theresa Vaillancourt

Director, Social Planning

Ted Hildebrandt

Director, Volunteer Halton

Ann Coburn

Social Planner

Abigail Salole (September 2005)

Office Manager Jenny McKnight

Operational Manager Sonya Mackey

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HDSB Co Op Student

Nicole Guarascia

University of Toronto – Practicum Student

Abigail Salole (to August 2005)

McMaster University - Practicum Student

Sara McAuley

CDH Volunteers

Doris Cullum Barbara Dutton* Bill Fraser Marilyn Joiner* Audrey Soroka Mike Wesolowsky

Volunteers

We recognize our *many* volunteers in the community who donate time and talent to build caring inclusive communities.

*Left during the year