

Annual Impact Report 2017 - 2018



## **About us**

Community Development Halton is a nonprofit, charitable, intermediary community organization striving to improve equity, social justice through community capacity building, community education, advocacy, policy research, analysis, and social reporting. Community Development Halton has two distinct programs: Social Planning and Volunteer Halton.

#### Mission:

Through research, community development, planning and promoting volunteerism, Community Development Halton strives to improve the quality of life for all residents of Halton.

Values: Community; Volunteerism; Diversity; Equity; Social justice.

Principles: Independence; Community accountability; Knowledge-based action; Inclusiveness;

Empowerment; Citizen participation.

#### **Five Strategic Priorities**

- To strengthen the social infrastructure of Halton Region by ensuring its sustainability and vibrancy so that
  it can better address human needs and contribute to building a participatory, stable and socially inclusive
  community.
- To strengthen community through the active engagement and participation of community members.
- To strengthen community through applied social research on important social and economic issues affecting human needs.
- To educate, consult and raise community awareness, so that community members and organizations are well informed and engage in evidence-based decision making.
- To strengthen the capacity of Community Development Halton to achieve its mission.

#### **Board of Directors**

Jan Mowbray (*President*), Elaine Scrivener (*Past President*), Larry Chambers (*Vice-President*), John Smith (*Treasurer*), Suzanne Stolz (*Secretary*), Jerome Adamo, Abdul Chaudhry, Cameron Fraser, Danielle Masanto, \*Jennifer Malabar, \*Rubina Ali, \*Daniel Roukema, and \*Mike Lupton.

\*resigned during the year

#### Staff

Dr. Joey Edwardh (*Executive Director*), Ted Hildebrandt (*Director Social Planning*), Rosemary Ann Coburn (*Director Volunteer Halton*), Heather Thompson (*Manager Age-Friendly Initiatives*), Rose Marie McCarron (*Executive Assistant*), Catharine Anderson-Nudds (*Financial Administrator*), Corina Ciobanu (*Communication and Information Coordinator*), Richard Lau (*Research Associate*), \*Shazia Wall (*Community Developer*), Randi Minaker (*Community Developer*), Taylor Meneghini (*Community Developer*), Tracey Ohata (*Physical Literacy Specialist*), Iveta Rychnak (*Practicum Student*), \*Rishia Burke (*Research Associate*), Jessica Sibley (*Summer Placement*), Brandon Kerr (*Summer Placement*).

## Welcome

This year Community Development Halton sent out a survey to the membership, community colleagues and multiple publics through an organizational evaluation survey about the value of our work to you, your agency, and your community. Your response was heartening and affirming. You rated our program activities carried out as very significant or significant in contributing to community information, dialogue, civic engagement, and community change. The ratings range from 91% on volunteerism and civic engagement to 88% for education on community issues. Most respondents believe that our publications, *Community Dispatch*, *Community Lens* and community-based research reports, are very significant or significant to their organization or group. Not only is it rewarding to hear of the trust and confidence community has in the information produced, but also



Joey Edwardh, Executive Director

to learn that our information is used in evidence-based decision making and action. Also, the survey results demonstrate continued support for Volunteer Halton's recruitment of volunteers for community organizations through our volunteer opportunities database. Community wisdom tells us that without these generous volunteers our communities would wither, and people would suffer.

Community Development Halton is grounded in an ethic that places people at the centre of all decisions and action. Our work flows from participatory processes that build trust and consensus. We are learning, adapting, and creating effective responses that are making a true and positive contribution to human wellbeing. This is demonstrated in the impact of successful initiatives such as the development of age-friendly



Jan Mowbray, President

communities and practices unfolding across Halton or the importance of shared participation in neighbourhood activities where barriers are broken, trust among neighbours grows, new understandings emerge, shared values come forward, and new paths to community engagement and social change are forged. We have also learned that neighbourhood development is the result of complex processes leading to the empowerment of people.

The heart and soul of Community Development Halton is the compassion, ability and perseverance of its volunteers, staff, and board members. We salute your tireless commitment to human well-being.

# **Volunteers Strengthen Community**

### **Connecting Volunteers with Opportunities**

Volunteer Halton's award winning online volunteer opportunities database continues to be a valuable resource in linking people who want to volunteer with organizations who need volunteers.

6,895

Volunteers
Referred to Halton
Organizations



Click the **Volunteer Now!** tab at www.volunteerhalton.ca to search volunteer opportunities by keyword, by community, by interest, or by organization. Students can also search by age. You can apply online to a volunteer opportunity posted.

### Youth Engagement



The ChangeTheWorld – Ontario Youth Volunteer Challenge is an annual campaign for youth aged 14 to 18 to volunteer a minimum of three hours. The 2017 campaign ran for 6 weeks and kicked off during National Volunteer Week (April 23 to 29).



5,701

Youth Volunteered in Halton

25,725

Volunteer Hours

### **Recognizing Volunteers**

National Volunteer Week (April 23 to 29, 2017) commenced with "Hands Through Time" volunteer awards celebration. This year's theme was created by Volunteer Halton to reflect the history of volunteering and to highlight how volunteers have been instrumental in the creation of an inclusive, vibrant, and progressive community. Many hands have shaped a positive well-being in our Halton communities and today volunteers continue to lend a hand wherever needed.

Volunteers across Halton have been recognised and honoured through 15 Cheers to Volunteers Awards, four Community Volunteer Awards, one honorary Youth Volunteer Award, and one group of volunteers was awarded the Walter Mulkewich Community Development Award.

We invite everyone to experience the world of volunteering by giving back to their communities. Visit <a href="https://www.volunteerhalton.ca">www.volunteerhalton.ca</a> today for ways to lend a helping hand!

66 It is in your hands to create a better world for all who live in it. 99

Received

867

Volunteer Nominations **Honoured** 

20

Individual Volunteers

~ Nelson Mandela

1

**Group of Volunteers** 



## **Developing Age-Friendly Communities**

The Burlington Age-Friendly Council hosted a series of Empowering Seniors education sessions on a variety of topics defined by older adults as relevant to their needs and interest. Presentations were delivered across Halton creating an awareness of the age-friendly framework and the eight domains that contribute to agefriendly cities and communities: •

- outdoor spaces and buildings; •
- transportation;
- housing;
- social participation;
- respect and social inclusion;
- civic participation and employment;
- communication and information: and
- community support and health services.

Keep up the good work.

### **Empowering Seniors Through Education**

- Frauds and Scams
- Age Well It's Up to You!
- Let's Ride the Bus!
- **Driver Safety for Older Adults**
- **Advance Care Planning**
- **Affordable Housing Options**
- The Halton HomeShare Program

We need more information like this!

participants



Excellent presentation, handouts, and resources with very valuable information! Great to see a lot of older adults here! 99

### **Expanding Age-Friendly Throughout Halton**

Through the support of Ontario Trillium Foundation funding, the Halton Age-Friendly Network was created by community volunteers and representatives from organizations that support older adults. The network seeks to build capacity to reflect an agefriendly Halton within all four municipalities: Burlington, Halton Hills, Milton, and Oakville.

Burlington Age-Friendly Council and Halton Age-Friendly Network continue to nurture and strengthen their work by educating the public and engaging volunteers to participate in the many ongoing initiatives. For more information, visit burlingtonagefriendly.ca.



### **Age-Friendly Housing Options**

HomeShare empowers home providers and home-seekers the ability to live in an affordable shared accommodation, inclusive of respect, choice, dignity, mutually beneficial to all. After 3 years HomeShare has been successfully passed on to the Regional Municipality of Halton.

More people need to know about housing in Halton.
We can now help share the information!



### **Intergenerational Connections**

The *GrandPals* is an intergenerational letter writing program developing an understanding between older adults and youth, breaking down ageism.



### Information and Referrals

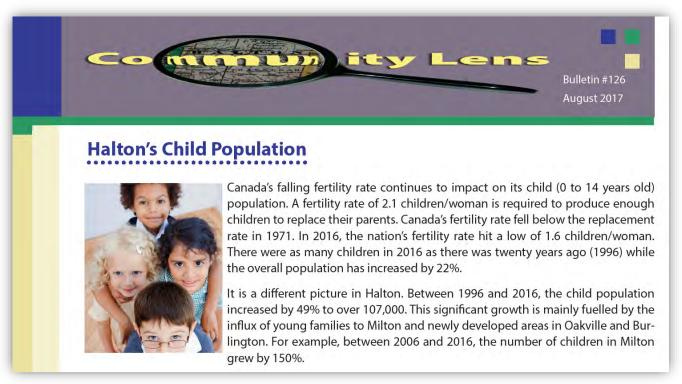
The Senior Connectors program is a volunteer program offering resources and referrals to seniors and their families. Senior volunteers provide face-to-face contact, connecting older adults with community information and services in Halton.

# **Community Intelligence**

#### **Publications**

Community Dispatch and Community Lens are community-based and data driven research publications.

**Community Lenses** have been released using data from a variety of credible sources. A total of 17 issues have been published exploring five key areas of interest: housing, income, diversity, age, and labour force. They are used to increase community awareness, educate and inform the public, provide assistance for funding allocations, grant applications, program planning, and service delivery.



**Community Dispatch** is an InfoFact series that provides the Halton community with important information on social and economic issues that affect our lives and collective well-being. Five discussions were published on the following topics:

- Pre-Budget Submission to The Government of Ontario: Contributing to Well-Being
- Response to Income Security: A Roadmap For Change
- Volunteers: Builders of Inclusive and Vibrant Communities
- One Generation of Youth Will Change The World
- Ontario Basic Income Pilot



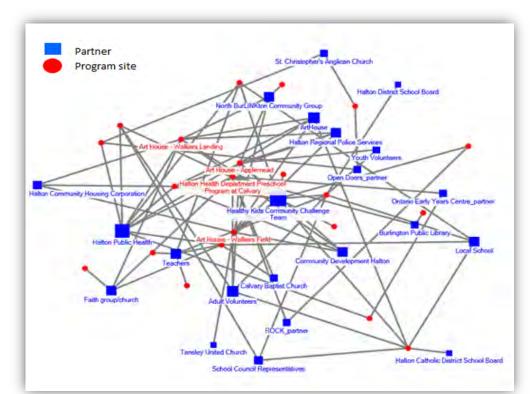
### **Thinking About Neighbourhood**

Two reports flowing from Community Development Halton's partnership with the City of Burlington in the Healthy Kids Community Challenge initiative, provided an opportunity to reflect on the importance of community relations and collaboration. The reports can be found at <a href="https://www.cdhalton.ca">www.cdhalton.ca</a>.

- Collaborative Work for Supportive Environments: A Story of Healthy Kids Community Challenge in Burlington Part 2
- Building Strong Connections: Story of Healthy Kids Community Challenge in Burlington Part 3



### **Community Connectedness**



Burlington Social Network of Cooperating Partners is an asset mapping tool critical in identifying and building neighbourhood connectedness.

# Strengthening Neighbourhood



**ChillZone** is an afterschool program engaging underprivileged elementary school-aged kids in various activities. This program provides participants with access to healthy food,

### **Empowering Youth**

Community Development Halton piloted two youth initiatives.

NorthBurLINKton Teens (NBT) is a youth-led initiative engaging teens age 12 to 18 in skill development and volunteerism. They have secured and created fun spaces in community for youth to feel safe, welcomed, valued, and where they can connect with supportive adults. Positive, trusting relationships can make a world of difference for vulnerable youth. Our goal is providing young people with opportunities to better themselves, and to believe in themselves, even when the path seems long and difficult. The importance of education, dreams and reaching for goals is encouraged. Many teens come from families struggling financially, income impacts education and therefore, they often do not believe that they can attend post secondary education.

1've seen two of the young people who came up through the North BurLINKton Teen program get accepted into University, one attends McMaster and the other, University of Ottawa. I am so proud that they overcame the circumstances that life handed them, and they chased a dream they had for themselves.

~ Community Development Halton Staff

homework help, recreation, arts and fun activities. Staff and volunteers work together to create an understanding and open space for kids to experience civic engagement and a positive sense of community.

66 I just want to thank you and everyone involved for your hard work and care for these kids. Our kids absolutely love ChillZone!

~ Teacher

After approximately five years of incubating ChillZone and North BurLINKton Teens, as is Community Development Halton's practice, these programs have been successfully handed to a new partner, the Boys and Girls Clubs of Hamilton who will continue to provide these valuable programs in Burlington.





### What Have We Learned?

- To create inspiring conversations.
- To develop a strong set of tools for evidence-based decisions.
  - To tell the story of people's journey and struggles.
- The importance of a central animator and champions for the work.
  - To identify readiness who is ready?
  - Collaboration builds strong networks.
    - To engage institutions.
  - What makes people invest in community change? Relationships!

# **Educating the Public**

Community Development Halton is consistently being asked for help and to deliver presentations on many key-issues and trends in the community.

### **Understanding Data**

The population in Halton Region is changing. Understanding the changes and how to use evidence for decision making is important.

Community Development Halton delivered several presentations on data and its implications to various groups:

- United Way of Halton Hamilton: Halton Region Overview
- Hillsview Seniors Centre Halton Hills:
   A Socio-demographic Snapshot Update
- City of Burlington Healthy Kids Community Challenge

Making Data Work for You workshops were offered to the Halton community focusing on how to understand and translate data into common language.



Do we know who we are?

#### Making Data Work For You

In this workshop, participants will:

- Gain an understanding of the changing demographics of Halton
- 2. Gain a greater understanding of the purpose of statistics
- 3. See your agency in data
- 4. Discuss practical ways statistics/ data can be used within your agency's planning:

Wednesday

November 15th, 2017

9:00 a.m. - 12:00 p.m.

Registration starts at 8:30 a.m.

Community Development Halton

3350 South Service Road, Burlington

- a. When to use it
- b. Where to find it
- c. How to use it



Presenter:

TED HILDEBRANDT, Director of Social Planning, Community Development Halton. Ted oversees the acquisition and analysis of data for CDH, including the production of Social Profiles for the Halton Region and data analysis for community organizations addressing issues such as diversity, poverty and affordable housing.

### Play Ambassador Training

# What the community learned?

"Play can be safe! Even when unstructured. To be more open minded. Explore new ideas with the children."

"Watch what you say to kids. Don't interfere with creativity."

"We learned the benefit of play and experimenting in terms of how rich the learning process is. How decline of play relates to anxiety and depression."

"Failure = learning. Builds resiliency! It's ok for children to enjoy risky play."



**HEALTHY KIDS** 



Volunteer Information Booths:
 Milton Volunteer Fair
 Georgetown Open House
 Town of Halton Hills
 Milton & Oakville Libraries





2017

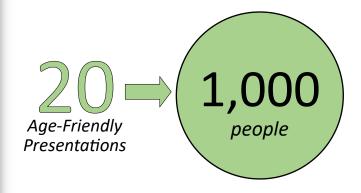
Burlington Age-Friendly Council and Community Development Halton developed **Safe Driving Tips for Older Adults**, a comprehensive guide in preparation for the Senior Driver Licence Renewal program.

### Safe Driving Tips for Older Adults

How to Prepare for the Senior Driver Licence Renewal Program



Burlington Age-Friendly A comprehensive guide to assist you in preparing for the Driver's Licence Renewal Program in Ontario for drivers age 80 and over, with other helpful resources included.



## **Building Community Together**

#### Collaboration Builds Inclusiveness

Collaboration with community partners to shape consensus on the challenges facing individuals and communities; we support community responses that offer innovative changes; and we oppose the forces that disadvantage and marginalize people. Translating data into community-based evidence, not only to understand community needs and issues, but also, to participate with other community partners to develop the tools and practices to create change.





This includes working with groups such as Poverty Free Halton (Living Wage), Sheridan - Centre for Elder Research, Halton Nonprofit Network, Advancement of Women Halton, Halton Newcomers Strategy, and network analysis for Burlington Healthy Kids Community Challenge.













### **Active Listening Strengthens Community**

Community Development Halton (CDH) carried out a brief survey in August 2017 as an evaluation tool. The purpose of this survey was to gather thoughts and opinions and to learn about the impact that we are having through our work with organizations, as well as with individual community members.

The following is the voice of community:

In my previous job, CDH was a huge resource for me and I attended events and workshops regularly. I am presently in a job role that has a different focus, but I love getting the Community Lens and other publications that I share with staff on a regular basis to share knowledge about our community needs and challenges.

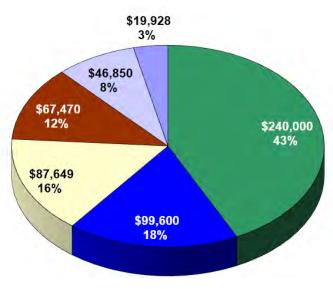
I appreciate you are a small but mighty team that accomplishes a great deal. We simply need more of what you have to offer. Thank you for all your terrific work and excellent products. I look forward to your Community Lens bulletins that always succinctly provide great nuggets of information. Cheers to CDH!

Community Development Halton gives me a wider view than just my organization's perspective on issues affecting our Halton clients. This helps me to provide more accurate information to the clients and make informed decision regarding service development.

Our organization used research and materials from Community Development Halton to support the establishment of a new community centre, as well as to support successful funding applications for grants. The volunteer portal has also been used to promote volunteer positions at our organization and has attracted many new volunteers to us.

## 2017 - 2018 Financials at a Glance

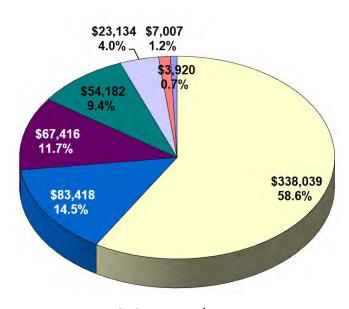
#### Revenue - Core Operations (\$561,497)



Funded Projects \$488,222



**Expenses - Core Operations (\$577,116)** 



Funded Projects \$488,222



## **Funders and Financial Partners**

### Thank you for the continued support:





















**Anonymous Community Donors** 



## **Member Organizations**

- · AbleLiving Services
- Acclaim Health
- ActiveChefs
- Adults In Motion
- Alzheimer Society of Hamilton and Halton
- Amnesty International Group 75 Oakville
- · Art Gallery of Burlington
- ArtHouse
- Autism Ontario Halton Chapter
- Belonging: An Adoption Support Group
- Bereaved Families of Ontario Halton/Peel
- Big Brothers Big Sisters of Halton
- Big Brothers Big Sisters of Hamilton and Burlington
- Billings Court Manor
- Brain Tumour Foundation of Canada
- Bronte Creek Community Residents Association
- Bronte Historical Society
- Burlington Age-Friendly Council
- Burlington Animal Shelter
- Burlington Community Foundation
- Burlington Lakeside Festival of Lights
- Burlington Public Library
- · Burlington Seniors' Centre
- Burlington Seniors Community Inc.
- Burlington Vipers Canadian Wheelchair Basketball

League

- Camelot Centre
- CameronHelps
- Canadian Blood Services
- Canadian Cancer Society, Halton Unit
- Canadian Mental Heath Association
- Canadian Red Cross
- CARP Halton Chapter
- Central West Specialized Developmental Services
- Challenger Sports Joy of Learning Centre
- Children's Aid Society of Halton
- City of Burlington
- Community Conflict Resolution Services of Halton
- Community Living Burlington
- Community Living Ontario
- Community Youth in Action Network (CYAN)
- Compassion Society of Halton
- Council of Canadians, Guelph Chapter
- Council of Canadians, Halton Chapter

- Country Heritage Park
- Credit Valley Artisans
- Creek Way Village Long-Term Care Home
- Crime Stoppers of Halton
- Cystic Fibrosis Canada Peel & District Chapter
- Darling Home for Kids
- · Distress Centre Halton
- Doors Open Burlington (Museums of Burlington)
- Elder Technology Assistance Group
- · Elizabeth Fry Society of Peel-Halton
- Erinoakkids Centre for Treatment and Development
- Feeding Halton
- Fitness for Mental Health
- Focus on Nature
- · Food For Life Canada
- Georgetown Lawn Bowling Club
- Georgetown Musictown
- · Girl Guides of Canada
- Grace House
- Habitat For Humanity Halton
- Halton Baby-Friendly Initiative
- Halton Breastfeeding Connection
- Halton Community Legal Services
- Halton Environmental Network
- Halton Equity & Diversity Roundtable
- Halton Family Services
- Halton Food for Thought
- · Halton Fresh Food Box
- Halton Healthcare Services, Georgetown Hospital
- Halton Healthcare Services, Milton District Hospital
- Halton Healthcare Services, Oakville-Trafalgar

Memorial Hospital

- Halton Hills Public Library
- Halton Poverty Roundtable
- Halton Women's Place
- Halton-Peel Community Aphasia Programs
- Hamilton Signals Association/Vintage Signals Team
- Head for the Hills Craft Beer Festival
- Heart and Stroke Foundation, Halton Office
- Hillsview Active Living Centre Acton
- Hillsview Active Living Centre Georgetown
- HMC Connections
- Home Suite Hope
- Ian Anderson House

- Independent Living Halton
- Indus Community Services
- John Howard Society of Hamilton, Burlington & Area
- · Joseph Brant Hospital
- Kerr Street BIA
- Kids Mega Fest
- Learning Disabilities Association of Halton
- Lighthouse Program For Grieving Children
- Links2Care
- Literacy North Halton
- Literacy South Halton
- Maple Villa Long Term Care Centre
- · May Court Club of Oakville
- Milton Community Resource Centre
- Milton Public Library
- MS Society of Canada, Hamilton-Halton Chapter
- Museums of Burlington, Ireland House
- Museums of Burlington, Joseph Brant Museum
- Musikay
- Nanny Angel Network
- NCCA Sports Burlington
- North BurLINKton Neighbourhood Project
- Northridge Long Term Care Centre
- Norval Community Association
- Nutrience Oakville Half Marathon
- Oak Park Neighbourhood Centre
- Oakville & Milton Humane Society
- Oakville and District Labour Council
- Oakville Arts Council
- Oakville Centre for the Performing Arts
- · Oakville Chamber Orchestra
- Oakville Community Centre for Peace, Ecology and Human Rights
- Oakville Farmers' Market
- Oakville Kiwanis Meals on Wheels
- Oakville Little League Baseball
- Oakville Museum at Erchless Estate
- Oakville Public Library
- Oakville Rangers Hockey Club Minor Oaks Hockey

Association

- Oakville Senior Citizens Residence
- Oakville Seniors Recreation Centre
- Oakville Strokers
- Olive Us Care
- Ontario Steam and Antique Preservers Association
- Open Doors @St Christopher's
- · Parents for Children's Mental Health
- Parkview Children's Centre
- Post Inn Village

- · Poverty Free Halton
- Radius Child & Youth Services
- Reach Out Centre for Kids (Danielle's Place)
- Recycling Revisited
- Rotary Club Oakville Trafalgar
- Rotary Club of Burlington Lakeshore
- Royal Botanical Gardens
- · Salvation Army Milton, Khi Community
- Salvation Army Oakville
- SENACA Seniors Day Program Halton
- Sexual Assault & Violence Intervention Services (SAVIS) of Halton
- · Sheridan College, The Mentoring Partnership
- Sir John Colborne Recreation Centre for Seniors
- St. John Ambulance Oakville, Milton & Halton Hills
- St. Luke's Anglican Church Palermo
- Start2Finish
- STRIDE
- Summit Housing & Outreach Programs
- Support & Housing Halton
- Symphony on the Bay
- Ten Thousand Villages
- · The Centre for Skills Development and Training
- · The Family Place
- The Halton Centre for Child Care
- The Women's Centre
- Tourism Burlington
- · Town of Halton Hills
- Town of Milton
- Town of Oakville Water Air Rescue Force
- · Town of Oakville, Recreation and Culture
- United Way of Halton & Hamilton
- Victim Assistance Volunteer Program O. P. P.

Burlington

Wellington Square United Church - Friday Night

Community

- Wesley Urban Ministries
- · West Oakville Preschool Centre
- Willow Park Ecology Centre
- World Renew
- Wyndham Manor
- YMCA Hamilton/Burlington/Brantford
- YMCA Oakville

