

Building Community Together



We Engage

We Educate

We Empower

# ANNUAL IMPACT REPORT 2020-2021

Community Development Halton (CDH) is a nonprofit, charitable, intermediary community organization striving to improve equity, social justice through community capacity building, community education, advocacy, policy research, analysis, and social reporting.

Community Development Halton includes: Social Planning, Volunteer Halton, and Age-Friendly Initiatives.

## Our Mission:

Through research, community development, planning and promoting volunteerism, Community Development Halton strives to improve the quality of life for all residents of Halton.

## Our Values:

Community; Volunteerism; Diversity; Equity; Social justice.

## Our Principles:

Independence; Community accountability; Knowledge-based action; Inclusiveness; Empowerment; Citizen participation.

## Strategic Priorities

- To strengthen the social infrastructure of Halton Region by ensuring its sustainability and vibrancy to better address human needs and contribute to building a participatory, stable and socially inclusive community.
- To strengthen community through the active engagement and participation of community members.
- To strengthen community through applied social research on important social and economic issues affecting human needs.
- To educate, consult and raise community awareness, so that community members and organizations are well informed and engage in evidence-based decision making.
- To strengthen the capacity of Community Development Halton to achieve its mission.

## Board of Directors

Jan Mowbray (*President*), Ann Lawlor (*Vice President*), Ancilla Ho-Young (*Secretary*), Gay Loveland, Nilofar Yousof, Andrew F. Falls, Margaret Connor, Joanne McKiernan, Stephanie Nguyen, Fawzia Patel, \*Stephen White (*Vice President*), and \*Jane Lemke

*\*resigned during the year*

## Staff

Michael Nixon (Executive Director), Ted Hildebrandt (Director Social Planning), Heather Thompson (Director Age-Friendly Initiatives), Heather E. Johnson (Director Volunteer Halton), Corina Ciobanu (Communication and Information Coordinator), Catharine Anderson-Nudds (Financial Administrator), \*Rose Marie McCarron (Office Manager), \*Rosemary Ann Coburn (Director, Volunteer Halton), and \*Ann Lech (Director, Volunteer Halton)

*\*retired/left during the year*

## Message from Executive Director



The growing impact of the COVID-19 pandemic was in its infancy as Community Development Halton entered its new fiscal year in April of 2020. Business was starting to adapt and even shut down, volunteer activities supporting so many community groups were

being altered, and the financial health of all organizations – especially within the nonprofit sector – was about to be challenged.

Quite an ominous way for your new Executive Director to be introduced to CDH and the larger community. Yet it presented a unique challenge for Community Development Halton to address and respond to... and did the CDH team, staff and Board of Directors ever respond so positively and in an unrelenting and community minded spirit!

I have had the immense pleasure of working with an absolutely dedicated team during this past year. A fabulous group of individuals who care so deeply about the programs as well as the people and organizations CDH serves. It has made this year of rebuilding Community Development Halton so productive without losing the heart of our programs.

I am grateful for the dedication and so proud of the commitment of the staff and board of CDH! And, of course, I also feel privileged to work with our community partners and the grassroots organizations who collectively make Halton a connected and caring region. As we continue to enhance the programs and outreach of CDH, I feel optimistic that the challenges of this past year have improved our ability to be responsive to the needs of our community. With the ongoing support of our incredible stakeholders, coupled with an extremely talented and creative staff team, I feel that Community Development Halton has an increasingly bright future – one which will always have the best needs and interests of our community at heart!



**Michael P. Nixon**  
Executive Director

## Message from President



As I reflect on the past year, April of 2020 to March 2021, the title of this report – the Annual Impact Report, is particularly relevant – I would venture to say that CDH and the rest of the world has experienced the most impactful year of our lives. Everyone has had to find new ways to conduct business, to provide services that are relevant to current circumstances, conditions which seemed to change as new information was put forward.

The impact on staff and the board has been immense. While Executive Director Mike Nixon will speak to the ability of staff to react and rebound to the impacts, I must express my personal respect and admiration to staff in what they have been able to accomplish over this impactful year.

Mike is deserving of special thanks, assuming the position at a very low time, when the COVID impact was just beginning to be felt.

This year has not been without its trials and tribulations, but despite that, the board has grown, expanded and increased its diversity, knowledge and expertise to meet the impact of the pandemic.

Financial affairs have improved, new programs are being delivered, our outreach is extending – with the board and staff working together, a positive impact on our future is exceptionally promising.

I am immensely proud of the board of directors – all of whom have reacted, rebounded, and reapplied themselves to do business differently as we adapted to the COVID impact.

With this, my last year as CDH president, I have full confidence in this board going forward. I thank each Board Member for their support and their dedication to Community Development Halton.



**Jan Mowbray**  
President



# We Engage

## Connecting During Covid

**800+**  
older adults

800+ older adults across Halton Region received resources, information, and support through **Putting Food on the Table** - a partnership project with Sheridan Centre for Elder Research (lead) and Food for Life, addressing food security among isolated older adults during the COVID-19 pandemic



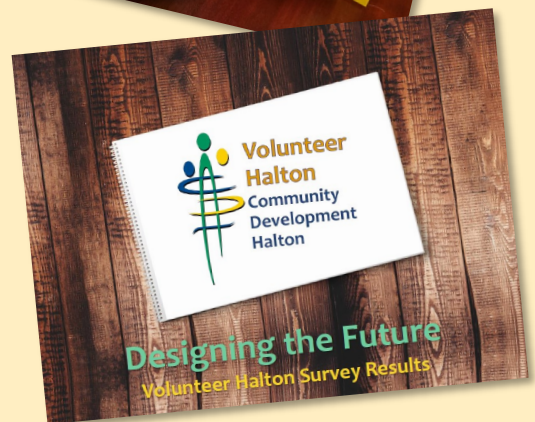
**200+**  
volunteers

Over 200 volunteers from local schools, Halton Hills Public Library, and Red Leaf Integration Group contributed letters/messages of hope and small gift items included in food packages delivered over the holiday season



**35**  
organizations

35 member organizations participated in the “Designing the Future” survey leading to a report and workshop which informed the organizational plan for Volunteer Halton for 2021-2022



**560**  
Halton residents

Curated a list of 560 Halton residents willing to volunteer during Covid-19 which was shared with member organizations needing volunteers



# We Educate

## Community Safety Well-being Plan and Older Adult Isolation Action Table (Halton Region)

CDH received funding from the Halton Community Investment Fund to provide education and training for new Senior Connector volunteers, and to develop and deliver training modules on the identification and risk factors of isolation, and resources available. CDH provides backbone support for the Older Adult Isolation Action Table and co-chairs the Action Table.

5

workshops

Five WORKSHOPS provided LITE (Loneliness and Isolation To Empowerment) education and training to staff and volunteers of organizations supporting older adults.

### Increased knowledge of participants who attended the workshops:

100% of service providers and volunteers strongly agreed that they know where to find information and resources for someone who may be isolated (target was 80%). This represents a 60% increase from baseline pre-training measure.

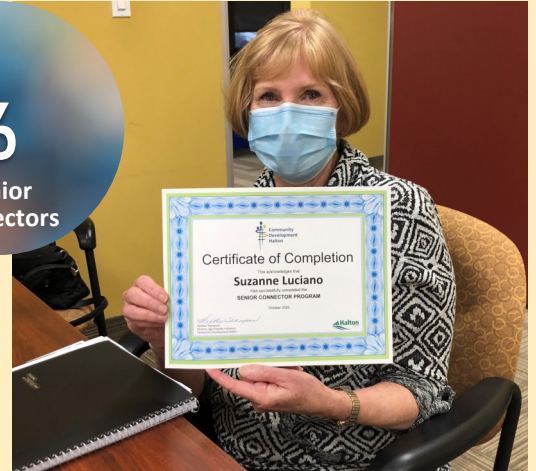
25

LITE attendees certified

"Information was helpful in determining ways to contribute to community. This will help to build next stage of a community program to aid isolation and loneliness. Great resources given. This was extremely well presented." ~ participant

6

Senior Connectors



Six SENIOR CONNECTOR volunteers educated and trained on services and supports available to older adults across Halton.

## Workshops & Presentations

90

attendees

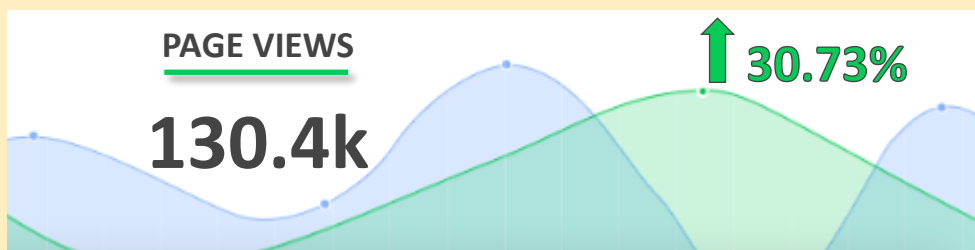
Empowering older adult virtual education session offered on the topic: MAID (Medical Assistance in Dying) with 90 attendees.

300+

attendees

Staff delivered five virtual presentations on topics related to Age-Friendly Initiatives, in Halton and beyond with over 300 attendees.

## Website Page Views





# We Empower

## Housing in Halton

CDH initiated participation with Community Data Program (CDP) Solutions Labs and Canada Mortgage and Housing Corporation (CMHC) on housing data needs and involved Halton Region as a local micro lab site to collect data for this project.



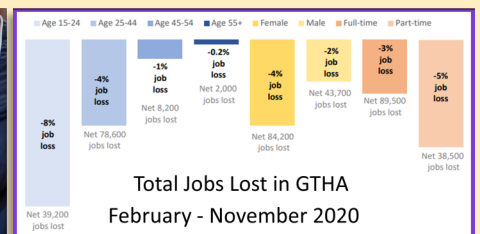
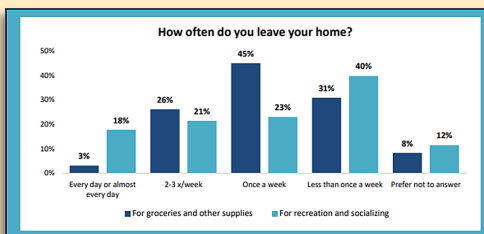
As a Member of the City of Burlington Housing Strategy, CDH participated in the City of Burlington Housing Strategy Virtual Launch and sits on the Working Group.

## Enhancing Financial Literacy

Participated and supported in the Financial Empowerment & Problem-Solving (FEPS) Halton project in partnership with United Way Halton and Hamilton. Carried out focus groups and interviews to assess needs of organizations and foster development of financial literacy supports. Developed a series of Community Lens reports to support the FEPS Halton project.

## Community Lens

Released Community Lens on topics such as Home Support Workers, Seniors and Retirement Housing, Employment Impacts of COVID-19, and Senior Wellbeing During Covid.



## Advocacy in Action

Advocating for volunteerism, Volunteer Halton was a signatory on the Volunteer Canada open letter "Untapped Resources" in September 2020.



## Change for Good

Received 45 nominations for the 2021 Volunteer Impact Awards.



# Changes at CDH – 2021 Sneak Peek

## New Executive Director

After a thorough and rigorous search process, the Board of Directors is delighted to announce that Michael Nixon has agreed to join CDH as its Executive Director. Mike is a Halton resident and brings with him very significant business experience and community knowledge.

Mike Nixon took over from the recently retired Dr. Joey Edwardh.

A business entrepreneur during the past couple of years, Mike comes to us from the Canadian Chamber of Commerce. A 30-year veteran of the nonprofit sector, Mike holds a BA from McMaster University and has served on several Boards of Directors. He brings a high level of corporate interaction as well as fundraising and donor relations experience.

Mike is a highly experienced, successful and well-regarded business leader. He will provide leadership to the organization, oversee program management, community relations, financial planning and management, and support to the board of directors.

## New Director, Volunteer Halton

After the retirement of Rosemary Ann Coburn, we are quite fortunate to welcome aboard <sup>1</sup> Heather Johnson as our new Director of Volunteer Halton. She is a very accomplished professional who will be a natural in moving the work of Volunteer Halton higher levels identified with our stakeholders through our recent review.

Heather has worked with a variety of organizations including health promotion, community and social services, associations, and volunteer centres. Amongst her many skills and accomplishments are the ability to develop, promote, and enhance volunteer programs, excellent facilitation and presentation skills, and, of greatest importance, the ability to work collaboratively with partners to effect growth for all.

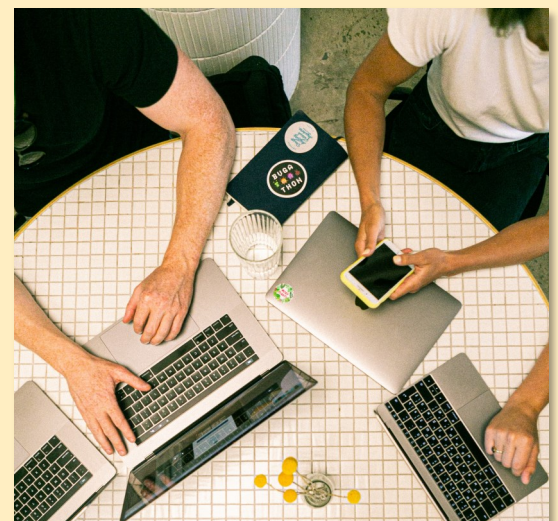
Having recently worked with Volunteer Toronto, she has been witness to the value volunteer centres have in bringing together organizations engaging volunteers and members of the community looking for meaningful civic engagement opportunities.

*“The opportunity to bring these recent experiences, along with my skills and experience in the volunteer engagement field, to Volunteer Halton and to guide Halton residents to become leaders serving their community is very exciting and motivating.”*

## Strategic Planning Process

The CDH Board of Directors agreed to initiate plans to create a renewed strategic plan for the organization. Prior to the start of the process, it was also agreed that CDH would seek funding to cover the expense of facilitating the exercise. CDH staff submitted two grant proposals which were unfortunately declined during the year.

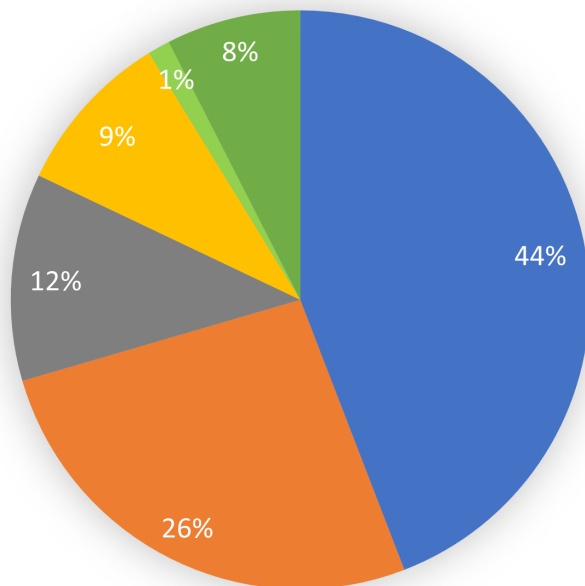
The board continues its efforts to enact Strategic Planning work and have targeted the Fall of 2021 during which to begin the work.



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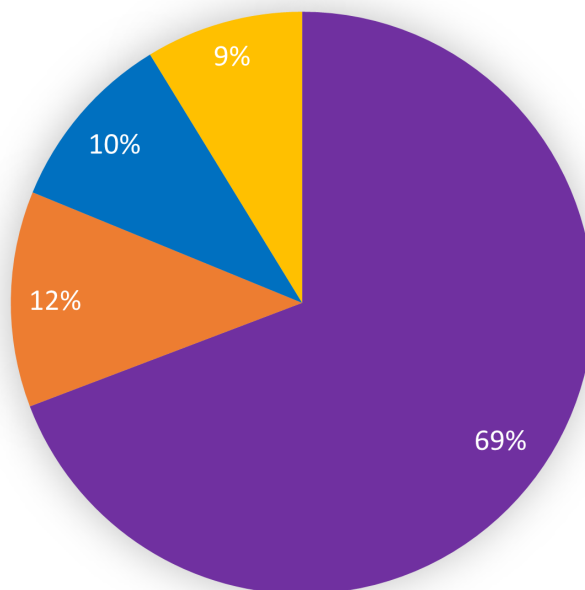
<sup>1</sup> Heather Johnson joined in May 2021

# Financial Highlights - Supporters



## Total Revenues \$589,001

- Regional Municipality of Halton \$260,000
- United Way of Halton & Hamilton \$155,112
- Funded Projects \$68,231
- Project Management & Administration \$54,096
- Donations \$7,344
- Other Income \$44,218



## Total Expenditures \$569,266

- Salaries & Benefits \$394,005
- Project Expenses \$68,231
- Occupancy Costs \$57,265
- Management & Administration \$49,765

Full audited financial statements prepared by Pettinelli Mastroluisi LLP are available on our website at [cdhalton.ca](http://cdhalton.ca).

**Funders, Partners, and Donors - Thank You for Your Support!**



...and anonymous Community Donors



# Our Member Organizations

Acclaim Health  
 ActiveChefs  
 Adult Learning Centre  
 Adults In Motion  
 Age-Friendly Halton Initiatives  
 Alderfest  
 Allendale Long-Term Care Home  
 Art Gallery of Burlington  
 ArtHouse  
 Arts and Culture Council of Burlington  
 Autism Ontario  
 Believe Initiative  
 Bereaved Families of Ontario Halton/Peel  
 Big Brothers Big Sisters of Halton and Hamilton  
 Burlington Age-Friendly Council  
 Burlington Animal Shelter  
 Burlington Lakeside Festival of Lights  
 Burlington Public Library  
 Burlington Seniors' Centre  
 Burlington Symphony Orchestra  
 BurlingtonGreen Environmental Association  
 Canadian Blood Services  
 Canadian Cancer Society  
 Canadian Mental Health Association  
 CARP Halton Chapter  
 Central West Specialized Developmental Services  
 Centre for Skills Development  
 Challenger Sports - Joy of Learning Centre  
 Children's Aid Society of Halton  
 Children's Design International Collection  
 City of Burlington  
 Community Living Burlington  
 Community Living Oakville  
 Compassion Society of Halton  
 Council of Canadians, Halton Chapter  
 Country Heritage Agricultural Society  
 Creek Way Village  
 Crime Stoppers of Halton  
 Darling Home for Kids  
 Distress Centre Halton  
 Doors Open Burlington  
 Elizabeth Fry Society of Peel-Halton  
 Extendicare Halton Hills  
 Fare Share Food Bank Oakville  
 Food For Life Canada  
 Girl Guides of Canada  
 Girls Inc. of Halton

Habitat For Humanity Halton  
 Halton Baby-Friendly Initiative  
 Halton Breastfeeding Connection  
 Halton Community Legal Services  
 Halton Environmental Network  
 Halton Food for Thought  
 Halton Fresh Food Box  
 Halton Hills Public Library  
 Halton Women's Place  
 Halton-Peel Community Aphasia Programs  
 Hamilton Fringe Theatre Festival  
 Hamilton Signals Association  
 Heartache2Hope  
 Hillview Active Living Centre  
 HMC Connections  
 Ian Anderson House  
 Independent Living Halton  
 Indus Community Services  
 Joseph Brant Hospital  
 Kerr Street BIA  
 Kerr Street Mission  
 Kerr Street Singers  
 Learning Disabilities Association of Halton  
 Lighthouse Program For Grieving Children  
 Links2Care  
 Literacy North Halton (Adult Learning Centre)  
 Literacy South Halton  
 Maple Villa Long Term Care Centre  
 May Court Club of Oakville  
 Melanoma Network of Canada  
 Milton Community Resource Centre  
 Milton Meals on Wheels  
 Museums of Burlington  
 My Furniture Bank Halton Peel  
 Nanny Angel Network  
 Newcomer Information Centre  
 Oak Park Neighbourhood Centre  
 Oakville and District Labour Council  
 Oakville Arts Council  
 Oakville Centre for the Performing Arts  
 Oakville Chamber Orchestra  
 Oakville Meals on Wheels  
 Oakville Museum at Erchless Estate  
 Oakville Public Library  
 Oakville Senior Citizens Residence  
 Oakville Seniors Recreation Centre  
 Oakville Stokers

ON COVID-19 Project  
 Open Doors @St Christopher's  
 Our Kids Network  
 Parkview Children's Centre  
 Post Inn Village  
 Poverty Free Halton  
 Radius Child & Youth Services  
 Reach Out Centre for Kids  
 Recycling Revisited  
 Redleaf Cultural Integration  
 Results Canada  
 Rotary Club Oakville, Trafalgar  
 Rotary Club of Burlington Lakeshore  
 Rotary Club of Oakville Trafalgar  
 Royal City Soccer Club  
 Salvation Army Burlington  
 Salvation Army Milton, Khi Community  
 SAVIS of Halton  
 Scouts Canada 7th Milton Scouts Group  
 SENACA Seniors Day Program Halton  
 Sheridan College, Mentoring Partnership  
 Sir John Colborne Rec Centre for Seniors  
 Sound of Music Festival  
 Special Olympics Burlington  
 St. John Ambulance  
 St. Jude's Anglican Church  
 St. Luke's Anglican Church Palermo  
 Start2Finish Hamilton-Halton  
 STRIDE  
 Summit Housing & Outreach Programs  
 The Bridge: From Prison to Community  
 The Community Oak Park  
 The Family Place  
 The Willow Foundation  
 The Women's Centre of Halton  
 Tourism Burlington  
 Town of Halton Hills  
 Town of Milton  
 Town of Oakville  
 Townsend Smith Foundation  
 Victim Assistance Volunteer Program  
 VON Canada  
 Wesley Urban Ministries  
 YMCA Hamilton/Burlington/Brantford

# Community Development Halton

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Community  
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