

April 12, 2023  
10:00 am - 11:30 am EST

via ZOOM



## CDH Educates 2023 Workshop Series

# SUPERVISION AND SUPPORT

Supervising volunteers ranges from hands-on support to regular check-ins. Alongside performance coaching, you can ensure volunteers continue to succeed.

### **ABOUT THE WORKSHOP**

What does it take to supervise volunteers? What's the difference between leading and managing? What kind of support can you provide? Supervision styles vary, but in this interactive webinar, we'll dig into understanding people management (and leadership), and the role support plays in guiding volunteers to success. Through activities and discussion, we'll explore setting expectations, coaching to better performance and avoiding burnout.

#### **You'll leave this session with:**

- An understanding of how supervision supports volunteers
- Tips and tools for preparing volunteers for success through appropriate expectation setting
- Steps for performance coaching and addressing burnout

### **REGISTRATION INFO**

Registration at [cdhalton.ca/events](https://cdhalton.ca/events)  
Register by Tuesday, April 11, 2023 at 12:00PM EST

### **SPEAKER**

**Sammy Feilchenfeld,  
CVA, Volunteer  
Toronto**



As Manager, Learning, Sammy designs and oversees Volunteer Toronto's responsive and accessible learning experiences for non-profit engagement professionals, grassroots leaders and volunteer seekers. With a strong focus on diverse educational interventions that support the changing needs in volunteerism, Sammy also develops training for aspiring and established non-profit Board Members.

### **FEES:**

**\$20** for CDH members  
**\$30** for non-members

### **QUESTIONS?**

Call 1 855 395 - 8807 ext. 2 or email [hejohnson@cdhalton.ca](mailto:hejohnson@cdhalton.ca)